User Guide

PROCLUB®

## Website

Updated: July 2025

Creating a New Account

FOR NEW CUSTOMERS

1 GO TO THE LOGIN PAGE AND CLICK "REGISTER"

2 FILL THE FORM & SUBMIT

You'll need either a seller's permit or a business license, and a resale certificate

3 YOU'LL RECEIVE A REGISTRATION CONFIRMATION FROM PROCLUB

4 ONCE YOU ARE APPROVED, YOU WILL GET AN EMAIL WITH LOGIN DETAILS

It may take up to a week for your account to get approved.

5 CLICK THE LINK AND GENERATE PASSWORD

6 VOILÀ! YOUR ACCOUNT IS NOW SET UP!

You can now start shopping!

1. CLICK "REGISTER" BUTTON
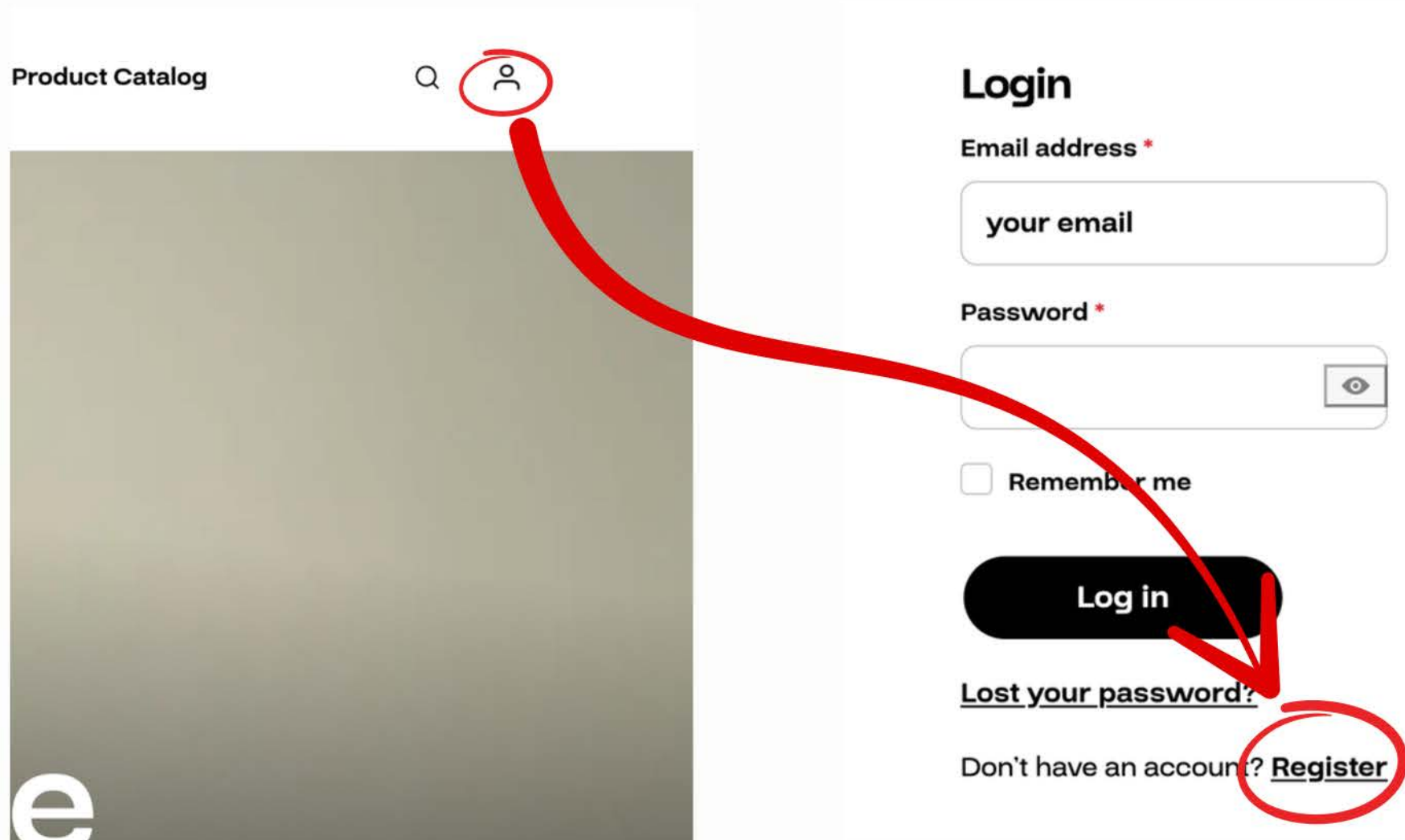
2. FILL THE FORM & SUBMIT

YOU'LL NEED EITHER A **SELLER'S PERMIT OR A BUSINESS LICENSE**, AND A **RESALE CERTIFICATE**

Registration

*Minimum order subtotal $1,000 is required.

*Registration requires a valid physical store address.

*Each order requires a 70% deposit.

Email Address *

Email Address

First Name *

First Name

Last Name *

Last Name

Phone Number *

Enter your phone number

Fax Number

Fax Number

Company or Business Name *

Company Name

Upload your Sellers Permit or Business License *

Choose File   No file chosen

Accepted file types: pdf, jpg, png. Max. file size: 5 MB.

Company Address *

Number and street address

Address 2

Appartment, suite, unit, etc. (optional)

City *

Enter your city

Postcode / ZIP *

Enter your ZIP code

Country *

United States

State *

Select State

Business Type *

Enter Business Type

Upload your Resale Certificate *

Choose File   No file chosen

Accepted file types: pdf, jpg, png. Max. file size: 5 MB.

☐ I agree to the Policy

☐ I want to receive news and special offers

Register

Upload your Sellers Permit or Business License *

Choose File   **No file chosen**

Accepted file types: pdf, jpg, png. Max. file size: 5 MB.

Upload your Resale Certificate *

Choose File   **No file chosen**

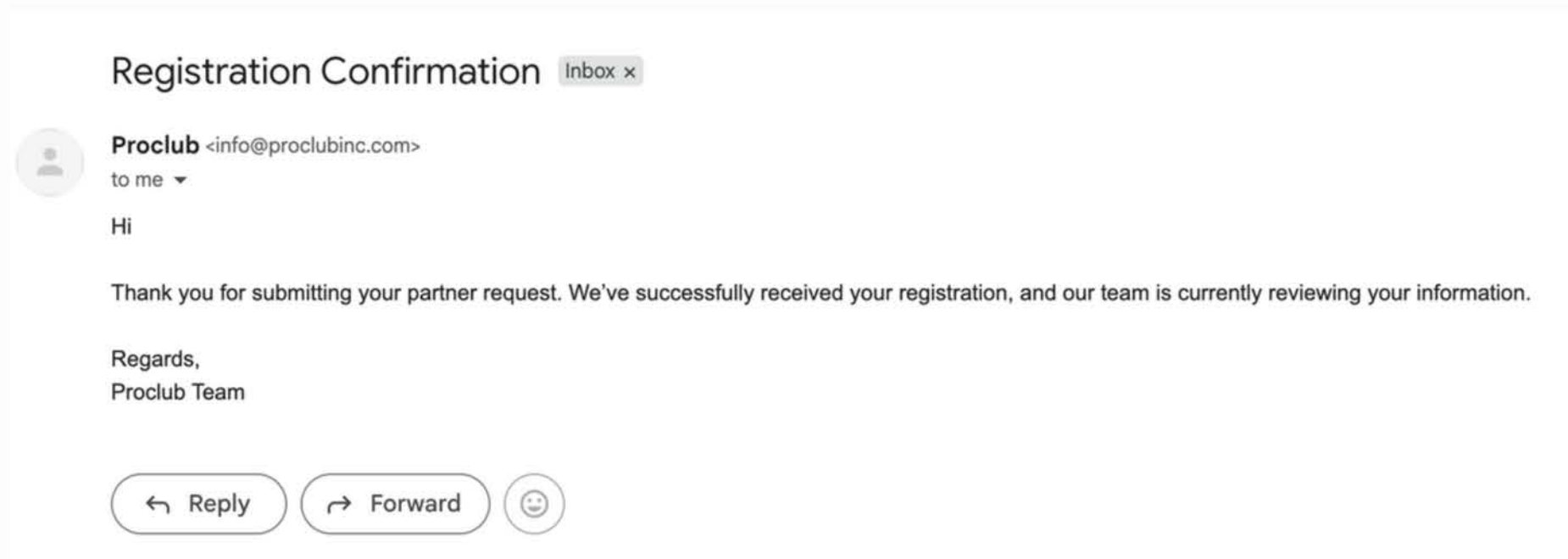Accepted file types: pdf, jpg, png. Max. file size: 5 MB.

3. YOU'LL RECEIVE A REGISTRATION CONFIRMATION FROM PROCLUB

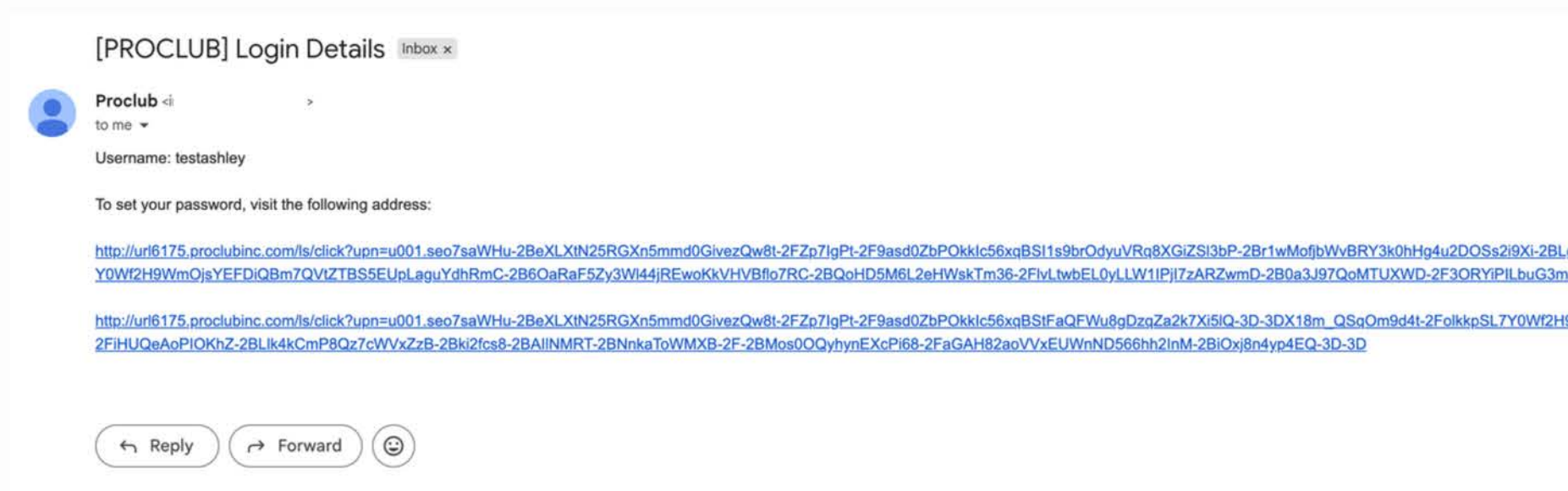REGISTRATION CONFIRMATION DOES NOT MEAN YOU HAVE BEEN APPROVED.
IF YOU DO NOT SEE IT IN YOUR INBOX, CHECK YOUR JUNK/SPAM FOLDER AS WELL.

Registration Confirmation   Inbox ×

Proclub <info@proclubinc.com>
to me ▾

Hi

Thank you for submitting your partner request. We've successfully received your registration, and our team is currently reviewing your information.

Regards,
Proclub Team

↩ Reply   → Forward   ☺

4.ONCE YOU'RE APPROVED, YOU'LL GET AN EMAIL WITH LOGIN DETAILS

IT MAY TAKE UP TO A WEEK.
CONTACT *SALES@PROCLUBINC.COM* IF YOU DO NOT HEAR FROM US AFTER A WEEK.

WHEN YOU GET AN ERROR MESSAGE LIKE BELOW:

⚠️

Your connection is not private

Attackers might be trying to steal your information from **url6175.proclubinc.com** (for example, passwords, messages, or credit cards). Learn more about this warning

NET::ERR_CERT_COMMON_NAME_INVALID

Hide advanced   Reload

url6175.proclubinc.com normally uses encryption to protect your information. When Chrome tried to connect to url6175.proclubinc.com this time, the website sent back unusual and incorrect credentials. This may happen when an attacker is trying to pretend to be url6175.proclubinc.com, or a Wi-Fi sign-in screen has interrupted the connection. Your information is still secure because Chrome stopped the connection before any data was exchanged.

You cannot visit url6175.proclubinc.com right now because the website uses HSTS. Network errors and attacks are usually temporary, so this page will probably work later.

TRY THESE METHODS:

- **Reload** the page.

- Open the link in **incognito mode.**

- Use a **different browser**.

- Clear your browsing data & reload.

5. CLICK THE LINK & GENERATE PASSWORD

ENTER YOUR OWN PASSWORD AND CLICK "GENERATE PASSWORD"

6. YOUR ACCOUNT IS NOW SET UP!

YOU CAN NOW START SHOPPING!
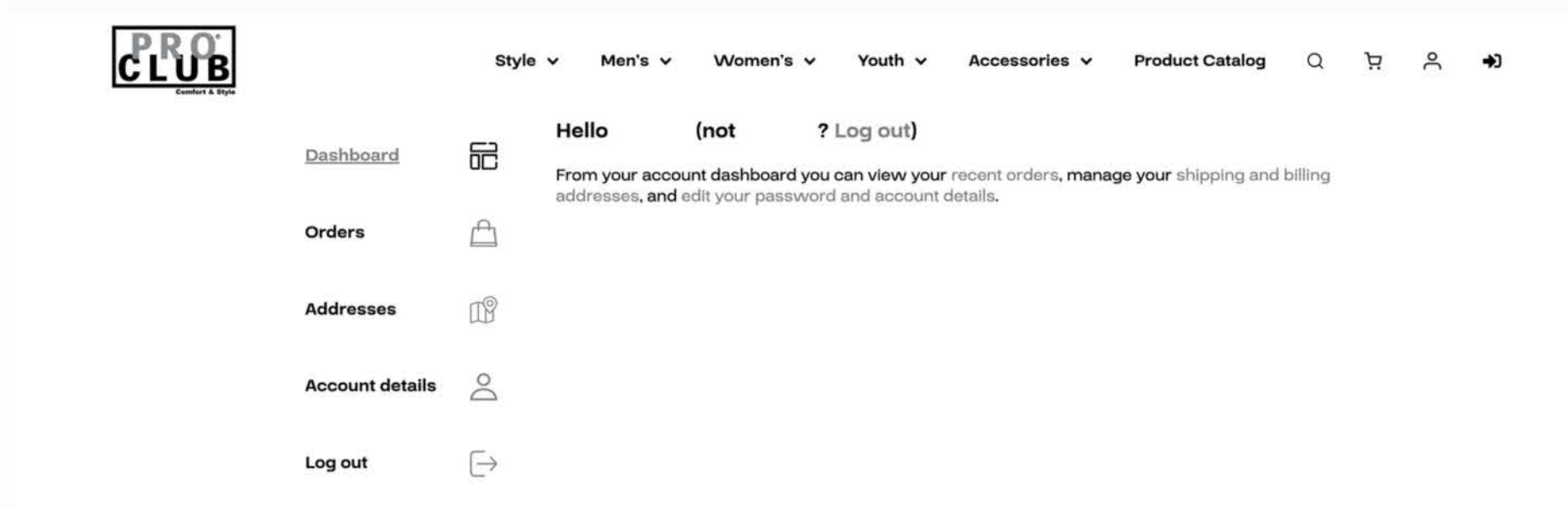
Getting Your Password for the First Time

FOR EXISTING CUSTOMERS

1 CLICK THE PROFILE ICON ON THE WEBSITE

2 CLICK "LOST YOUR PASSWORD?"

It is located below the Log in button on our website

3 ENTER YOUR REGISTERED EMAIL ADDRESS TO RESET YOUR PASSWORD

Use the email associated with your PROCLUB account.

4 LOOK FOR THE EMAIL WITH A RESET LINK IN YOUR INBOX

You'll receive an email from PROCLUB titled "Reset your password." Check your junk or spam folder, just in case.

5 CLICK THE LINK AND RESET YOUR PASSWORD

If you receive an error message when opening the link, don't worry – we'll show you how to fix it.

6 VOILÀ! YOUR PASSWORD HAS BEEN RESET

You can now start shopping!

1. CLICK THE PROFILE ICON
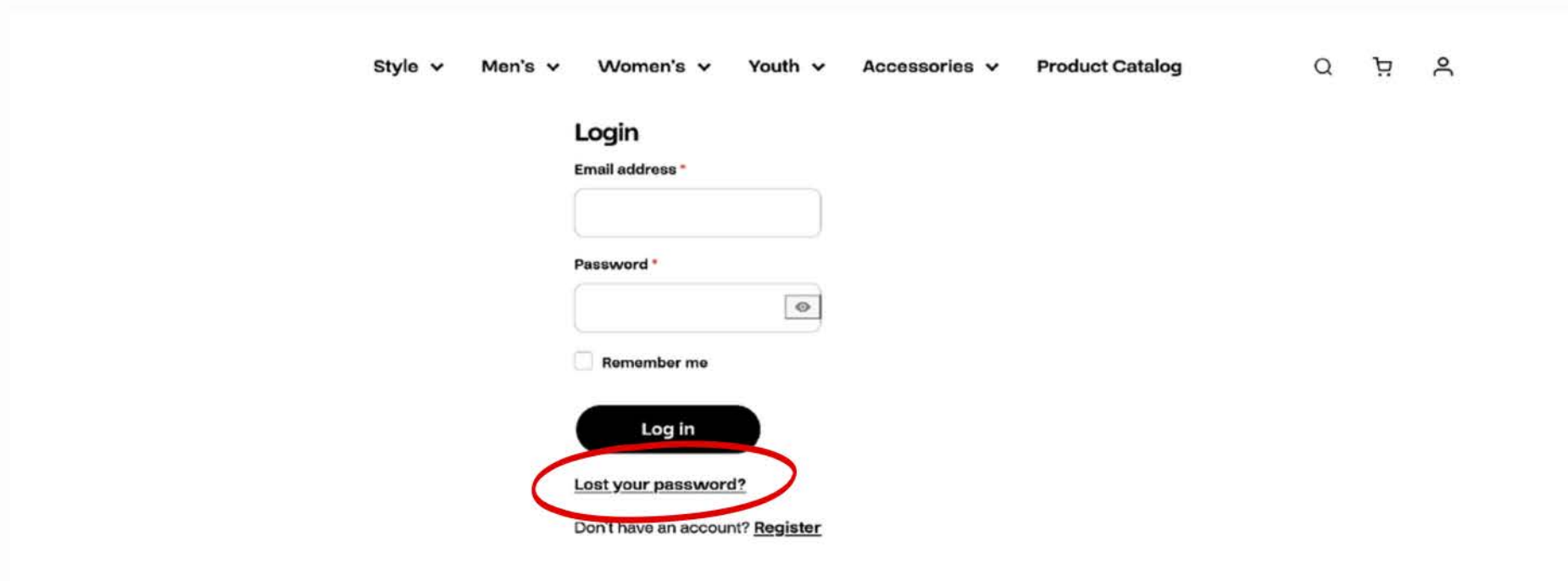
Style ▾   Men's ▾   Women's ▾   Youth ▾   Accessories ▾   Product Catalog

2. CLICK "LOST YOUR PASSWORD?"

IT IS LOCATED BELOW THE LOG IN BUTTON ON OUR WEBSITE

3. ENTER YOUR REGISTERED EMAIL
& CLICK "RESET BUTTON"

USE THE EMAIL LINKED TO YOUR PROCLUB ACCOUNT.

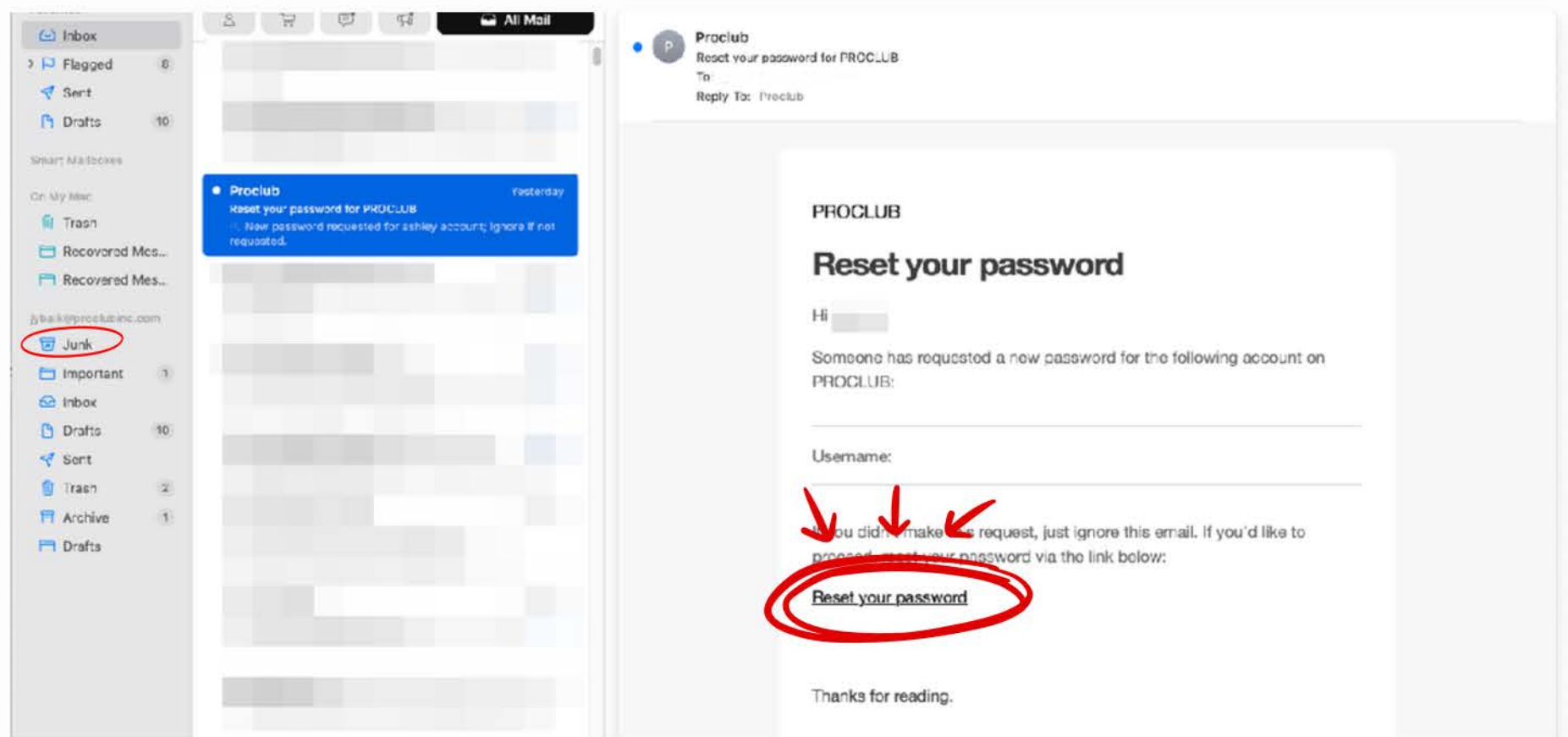Style ⌄   Men's ⌄   Women's ⌄   Youth ⌄   Accessories ⌄   Product Catalog

Lost your password? Please enter your username or email address. You will receive a link to create a new password via email.

Username or email *

Reset password

4. LOOK FOR THE EMAIL WITH THE RESET LINK

CHECK YOUR JUNK/SPAM FOLDER IF YOU DO NOT FIND IT IN YOUR INBOX.

5. CLICK THE LINK AND RESET YOUR PASSWORD

IF YOU EXPERIENCE AN ERROR WHILE OPENING THE LINK, CHECK NEXT PAGE.

WHEN YOU GET AN ERROR MESSAGE LIKE BELOW:

⚠️ **Your connection is not private**

Attackers might be trying to steal your information from **url6175.proclubinc.com** (for example, passwords, messages, or credit cards). Learn more about this warning

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Hide advanced   Reload

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You cannot visit url6175.proclubinc.com right now because the website uses HSTS. Network errors and attacks are usually temporary, so this page will probably work later.

TRY THESE METHODS:

- **Reload** the page.

- Open the link in **incognito mode.**

- Use a **different browser**.

- Clear your browsing data & reload.

6. VOILÀ! YOUR PASSWORD HAS BEEN RESET!

YOU CAN NOW START SHOPPING!

Changing Your Password

1 LOGIN WITH YOUR TEMPORARY PASSWORD

2 GO TO YOUR ACCOUNT 👤

3 CLICK "EDIT YOUR PASSWORD AND ACCOUNT DETAILS"

4 ENTER YOUR TEMPORARY PASSWORD AND SET A NEW PASSWORD

5 YOU'LL SEE THE NOTIFICATION : "ACCOUNT DETAILS CHANGED SUCCESSFULLY" ONCE IT'S DONE.

6 YOU WILL ALSO RECEIVE AN EMAIL NOTIFICATION ABOUT THE CHANGE.

1. LOGIN WITH YOUR TEMPORARY PASSWORD

Style ▾   Men's ▾   Women's ▾   Youth ▾   Accessories ▾   Product Catalog

O BUY

CLUB Wholesale

d Style Since 1986

Sign Up As Retailer ↗
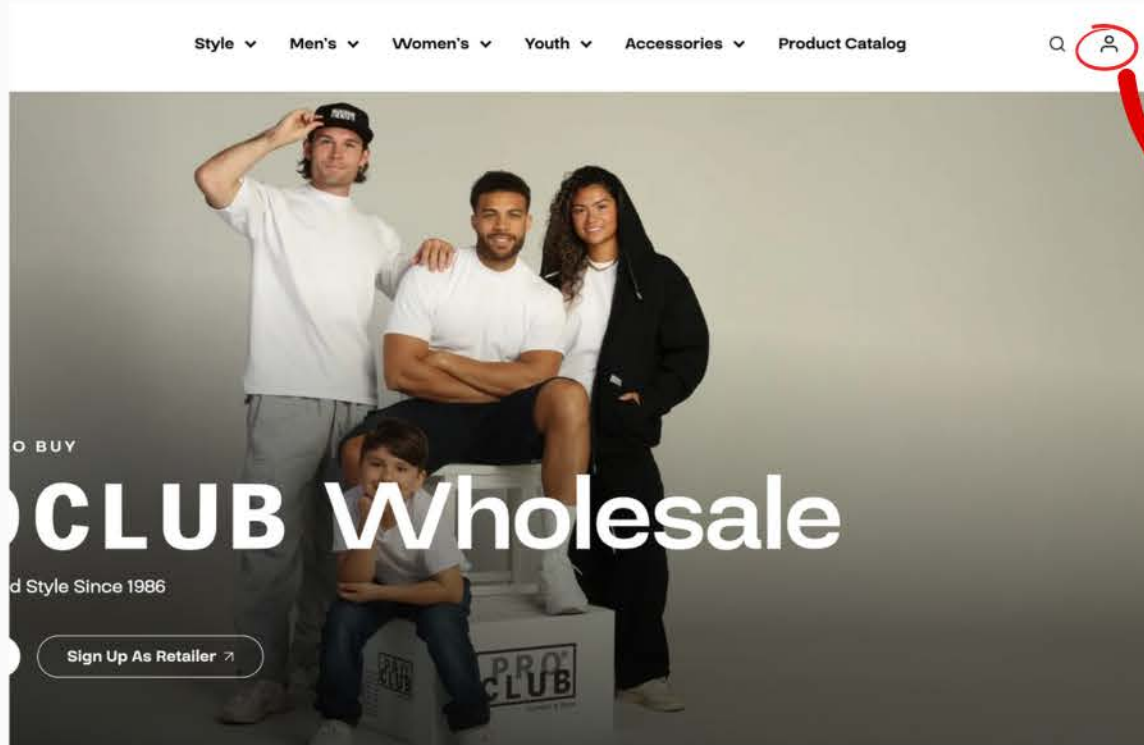
Login

Email address *

your email

Password *

☐ Remember me

Log in

Lost your password?

Don't have an account? **Register**

2. GO TO YOUR ACCOUNT

3. CLICK "EDIT YOUR PASSWORD AND ACCOUNT DETAILS"
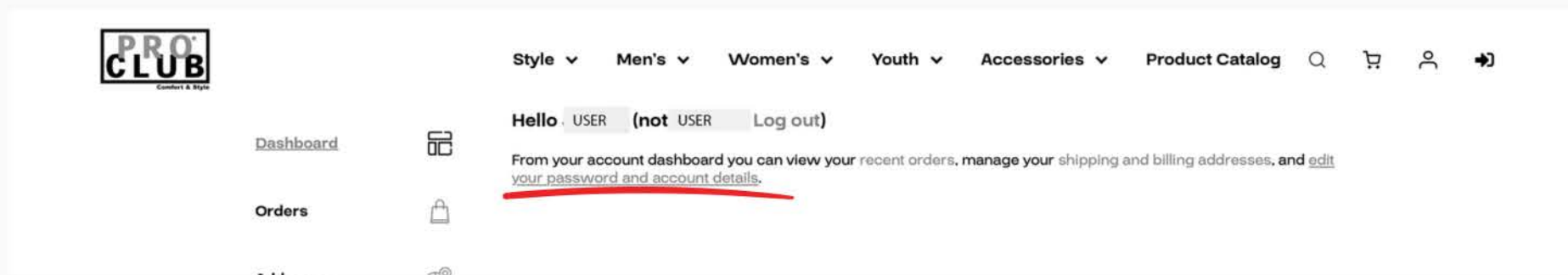
4. ENTER YOUR TEMPORARY PASSWORD & SET A NEW PASSWORD

Password change

Current password (leave blank to leave unchanged)

your temporary password sent through email 👁

New password (leave blank to leave unchanged)

👁

Confirm new password

👁

Save changes

5. YOU'LL SEE THE NOTIFICATION :
"ACCOUNT DETAILS CHANGED SUCCESSFULLY."

Style ⌄   Men's ⌄   Women's ⌄   Youth ⌄   Accessories ⌄   Product Catalog   🔍   🛒

Dashboard

Account details changed successfully.

6. YOU WILL ALSO RECEIVE AN EMAIL NOTIFICATION WHEN IT'S CHANGED.
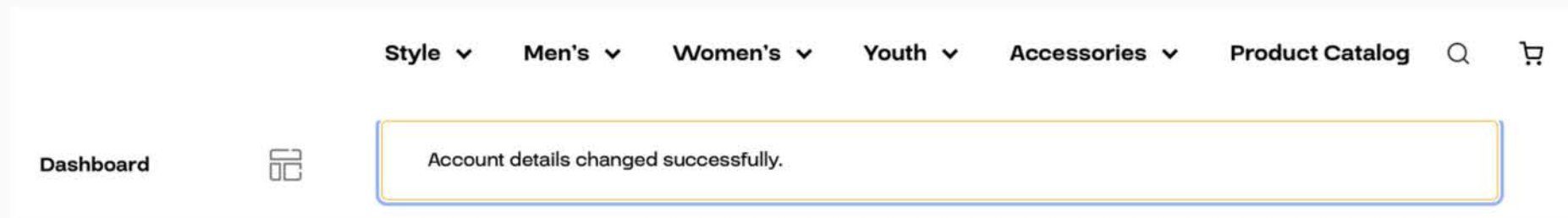
Proclub

Inbox -

July 2, 2025 at 2:25 PM

[PROCLUB] Password Changed

To:

Hi

This notice confirms that your password was changed on PROCLUB.

If you did not change your password, please contact the Site Administrator at
wp@digitalsilk.com

This email has been sent to

Regards,
All at PROCLUB
http://url6175.proclubinc.com/ls/click?upn=u001.seo7saWHu-2BeXLXtN25RGXn5mmd0GivezQw8t-
2FZp7lgNBpgjVYBNgaUjTjs7Mlc7ceHoh_aGltluHtJL4VrRnnrxtojDQGYxWs4-2BqL-2FQxNTyUErdBTjad4ApjgttxavATWr3-2B601D-
2BDG8inoCUf2LVoxbsogQTpwGG9BIrhW3AnUcv-2B1q1ddhbsG5-2BWlzLnlvRBHPkKdyYMErqmGyCbfl67OWLA-2BMHXHKcGjVl82zXg5GA0bpP9MMz6D0-
2B1DUswQNBD5rc10VkzJz6pQrPE